



**BETTER
BUSINESS
DECISIONS**

Privacy Statement

At RIVAL Accounting we take your privacy seriously. This privacy statement outlines how we collect, use, and disclose personal information when you visit our website or use our services. By using our website, you consent to the practices described in this statement.

1. Collection of Personal Information

- We collect personal information through our website and the website contact us form.
- The types of information we collect may include names, email addresses, phone numbers, and company details.
- We also collect information about your interactions with our website, such as IP addresses and browsing behaviour.

2. Use of Personal Information

- We use the collected information for the following purposes:
- To provide our services and respond to inquiries
- To improve our website and user experience
- To comply with legal obligations

3. Data Storage and Security

- We store all data, including personal information, on secure Microsoft cloud platforms.
- Our team has access to this data only for legitimate business purposes.
- We use Microsoft Office 365 applications for communication and collaboration.

4. Third-Party Services

- We integrate with third-party services such as SharePoint, Mailchimp, and Xero.
- These services may collect and process personal information according to their own privacy policies.
- We recommend reviewing the privacy policies of these services for more information.

5. Cookies and Tracking

- Our website uses cookies to enhance your browsing experience.
- You can manage cookie preferences through your browser settings.

6. Your Rights

- You have the right to access, correct, or delete your personal information.
- If you have any concerns, please contact us at simon@rivalaccounting.co.nz

7. Changes to this Privacy Statement

- We may update this privacy statement from time to time.
- Check our website for the latest version.